



Article published on May 24th 2012 | [VOIP](#)

Virtual PBX is the ultimate solution for business telecommunication needs and a business enterprise cannot ask for more. With a virtual PBX arrangement, telephone communication is made possible through an Internet download and the entire operation is managed by a remote service provider.

Virtual PBX system helps businesses to project a more professional image and thereby expand their customer base. There are several virtual PBX service providers in the market - some reliable, some less reliable and even a few fake ones.

Some providers offer a diverse range of calling features but make it difficult to combine those features without increasing the cost of the plan. Other providers may offer basic services at a low cost but might be unable to provide scalability to cope with your business growth.

Before you choose a virtual PBX service system, you should first be able to grasp what plans/features are available and how they work. A thorough understanding of what a virtual PBX means will help you make an informed decision when selecting the right service provider.

Private Branch Exchange (PBX) is a telephone exchange system that serves one particular business organization. PBX systems were introduced into the market so businesses could manage their phone systems with their own in-house operators. With the rapid advancements in the sphere of telecommunications as well as the emergence of Internet, the market scenario has today completely changed.

Instead of just connecting calls and facilitating voice communications, PBX systems are able to connect fax machines, computer modems, and other kinds of technology that function through phone lines.

From the very beginning, businesses - particularly small and midsize ones - were interested in using PBX systems but they could not afford spending heavy sums. It is to specially fulfill this felt need that the concept of virtual PBX came in.

Instead of a telephone exchange system being located at the business premises, it is located at the site of the service provider. This means businesses need not invest in the purchase of hardware paying money upfront. They need not also engage staff to operate the system. There are several reputed and reliable virtual PBX service providers who will offer 24x7 service and ensure there will be no communication disruption.

Virtual PBX providers have expanded their services to offer attractive features including messaging, call-forwarding, auto-attendant, call-waiting options as well as automatic dialing. Virtual PBX also provides advanced features towards the integration of the phone and computer.

For entrepreneurs and small-business professionals, virtual PBX is a centralized solution that effectively meets the entire communication needs of a business house - regardless of its size and scale of operations. The integration of voice and data features allows for ease of communication and saves a lot of bother for a business enterprise.

Virtual PBX is today the ideal business communication solution as it provides ease of use,

manageability, scalability, reliability and to top it all -several valuable features. The virtual phone system gives you flexibility and control over when and where you receive your business calls. You can direct your calls to anywhere and at any time, so you never miss a customer or employee call

Several leading virtual PBX service providers have also invested millions of dollars in redundant collocated switching platforms, data connections and termination providers. For businesses, virtual PBX requires no purchase of extra hardware and recruitment of trained operators. Virtual PBX also requires low start-up costs. Lastly, virtual PBX systems provide an online method to track call data, which can help greatly with billing and budgeting.

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[James Allen](#) - About Author:

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Article Keywords:

VoIP Phone Service, Voice mail Service, Call forwarding, Toll Free Numbers, Internet Phone, pbx system

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